Amendment

- 1. (original) A system for routing telephone calls between call-handling stations, the system comprising:
 - a dialer configured to place a telephone call;
 - a first and a second hunt group in electrical communication with the dialer arranged to route the telephone call placed by the dialer upon receiving a call routing signal; and
 - a first and second call-handling station, the first call-handling station being in electrical connection with the first hunt group, the second call-handling station being in electrical connection with the second hunt group, wherein at least one of the first or second call-handling stations is located at a site remote from the dialer.
- 2. (original) A system for routing telephone calls between call-handling stations according to claim 1, wherein the dialer, a database, and the first and second hunt groups are a unitary unit.
- 3. (original) A system for routing telephone calls between call-handling stations according to claim 1, wherein the telephone call is automatically routed to both the first and second hunt groups.
- 4. (original) A system for routing telephone calls between call-handling stations according to claim 1, wherein the dialer and the first and second hunt groups may be remotely located from the first and second-level call-handling station.
- 5. (original) A system for routing telephone calls between call-handling stations according to claim 4, wherein the remote location is connected via a media.
- 6. (original) A system for routing telephone calls between call-handling stations according to claim 1, further comprising a server, a router and a multiplexor for providing voice and data transfer.
- 7. (cancelled)
- 8. (cancelled)
- 9. (cancelled)
- 10. (cancelled)

- 11. (cancelled)
- 12. (cancelled)
- 13. (cancelled)
- 14. (cancelled)
- 15. (cancelled)
- 16. (cancelled)
- 17. (cancelled)
- 18. (original) A method for routing telephone calls between hunt groups, the method comprising: routing call information to a first hunt group; generating a routing signal; automatically routing the call information to a second hunt group in response to the
- routing signal.

 19. (original) A method for routing telephone calls between hunt groups according to claim 20,

wherein the telephone call is automatically routed to both the first and second hunt groups.

- 20. (original) A method for routing telephone calls between hunt groups according to claim 20, wherein the routing to both the first and second hunt groups further comprises the second hunt group routing the call information upon receiving the call routing signal.
- 21. (original) A method for routing telephone calls between hunt groups according to claim 20, wherein the routing further comprises differentiating between the first and second hunt group locations.
- 22. (original) A method for routing telephone calls between hunt groups according to claim 21, wherein the different locations are connected via a media.